



SPANNING BACKUP FOR GOOGLE WORKSPACE

THE INDUSTRY'S MOST TRUSTED BACKUP AND RECOVERY SOLUTION FOR GMAIL, DRIVE (INCLUDING TEAM DRIVES), CALENDARS, CONTACTS AND SITES

BENEFITS

Spanning Backup for Google Workspace

- Minimizes risk of data loss in the cloud
- Assures data availability
- Meets audit requirements for backup and recovery
- Offloads IT burden by empowering users to easily restore lost data

KEY CAPABILITIES

Enterprise-grade automatic, daily backup and recovery for Gmail, Drive (including Team Drives), Calendars, Contacts, and Sites, including:

- Easy-to-use search and granular recovery, including cross-user
- Advanced administration tools
- Complete status monitoring
- Industry-leading security with optional dark web monitoring

Balancing Collaboration and Control

You've made the move to Google Workspace in pursuit of greater collaboration capabilities, increased productivity and less IT maintenance. While your organization needs to be more collaborative and productive, your data needs to be protected from loss due to accidental deletion, sync errors, malicious insiders and hacking to ensure business continuity and for meeting compliance requirements for protecting cloud data.

Business best practice guidelines include automated backup and recovery for your data, which Google doesn't provide. When data is deleted from Google, it is deleted forever. Google has no ability to recover the lost data for your organization if the deletion happens on your end and not theirs.

That's where Spanning Backup for Google Workspace comes in.

Spanning Backup is the most reliable, most trusted, highest-rated Google Workspace data backup and recovery solution on the Google Workspace Marketplace. It enables automated daily and on-demand backups that ensure all historical versions of your Google Workspace data are safely stored and easily recoverable. Thousands of customers around the world, including enterprise organizations, have turned to Spanning to protect their Google Workspace data in Gmail, Drive (including Team Drives), Sites, Calendars and Contacts.

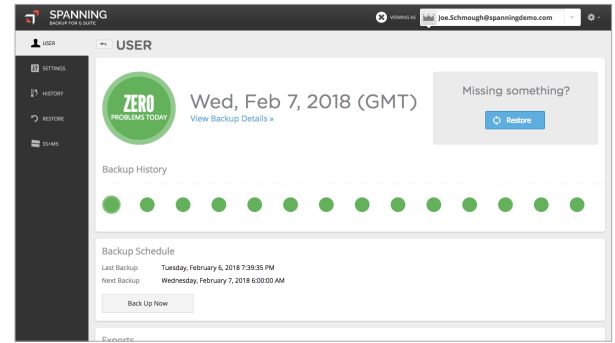
Spanning Backup for Google Workspace makes protecting your organization's Google Workspace data effortless. It provides the most accurate, granular data restoration for any point in time. With Spanning, both administrators and users can restore data exactly how it was – reducing the risks from accidental or malicious data loss, even ransomware – to meet even the fastest RTOs.

With Spanning Backup for Google Workspace, you gain real insights into your Google Workspace data integrity with full administrative control over your backup and restore processes. Also, no worries about running out of storage space; choose unlimited or one-year retention licenses and meet compliance requirements by customizing retention terms by data type (e.g., 90 days for email and one year for documents).

Automated and On-Demand Backups

With Spanning Backup for Google Workspace, all of the Google Workspace data in your domain is automatically backed up every day in the background. For more frequent backups, administrators or users can initiate a backup at any time.

- **Automated daily and on-demand backups:** Know exactly when your data is automatically backed up, and perform additional backups on demand.
- **Selective backups:** Choose the specific email labels, Calendars and Contact groups you want to include in your backup. Administrators (and optionally end users) can also select whether they would like to back up shared content in Drive.
- **Metadata backup:** Back up and restore your data to its full and original state — including document directory structure, nested folders, site structure, metadata, and sharing and permissions settings.

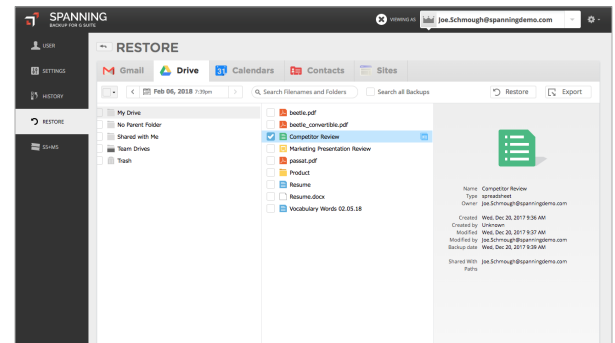


Backup options for everyone.

Data Search and Restore

Spanning makes it easy to find your lost data fast with advanced search capabilities. Once your lost data is found again, restore it right back into Google Workspace, either into the original user’s account or another user’s account. There’s also the option to export data, if you need.

- **Point-in-time restores:** Access historical snapshots or versions of all your data — documents, folders, sites, calendars, contact groups — and restore to any previous known-good state.
- **Email custom labels search and filter:** Make restores easy to find by keeping original labels during a restore or setting custom labels as desired; easily find and select emails to be restored.
- **Quick Drive search and navigation:** Find and restore files from any point in time in their Drive folders by using quick search to find them, or restore files with sharing settings.
- **Cross-user restore:** Make onboarding and offboarding easy — restore data from one Google Workspace user account into another.
- **Whole account and granular export:** Export an entire account or specific pieces of backed up data in standard file formats.



Find it easily. Restore it immediately.

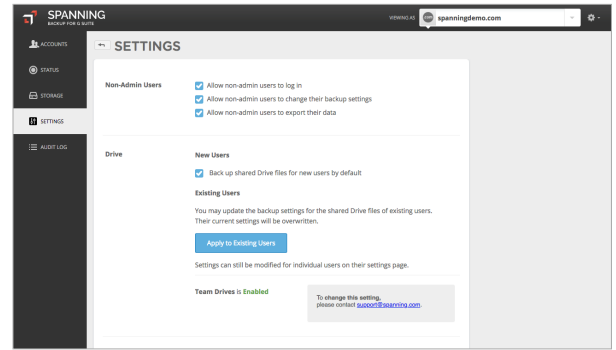


Automated, daily and on-demand backups for Gmail, Drive (including Team Drives), Calendars, Contacts and Sites.

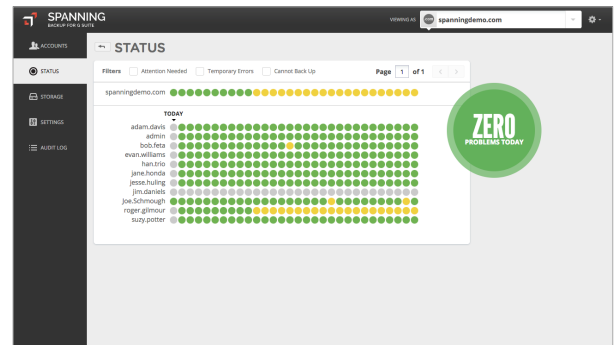
Advanced Administrator Options

Spanning Backup for Google Workspace allows administrators to customize backup settings and manage licenses easily, giving administrators the control they need to manage their domain.

- **File retention:** Set retention policies for email and files for your whole domain.
- **User settings lock:** Prevent user modifications to backup settings.
- **ACL retention:** Retain your access control lists for all restored folders, documents, calendars and events.
- **Organization-aware license manager:** Manage your software licenses at the organizational unit (OU) level, in addition to the individual user level.
- **Named and role-related administrators:** Assign anyone to be a backup admin, even if they're not a Google Workspace admin — and select whether they should be a Super Admin or Help Desk Admin.
- **Administrator API:** Integrate Spanning Backup into your automated onboarding and deprovisioning processes by leveraging user management and export APIs.



Full control over your domain's backups.



Finally — honest status updates you can trust.

Complete Status Monitoring

Spanning Backup for Google Workspace alerts administrators — in the app and via email — to any problems with their backups so that they can be corrected quickly. Plus, our Audit Log shows a full view of activity history so administrators can see how others have used the application across their domain.

- **Status history:** Monitor and resolve backup errors and have complete confidence in your backups with a detailed, actionable status history, complete with error correction instructions.
- **Status update emails:** Set email notification preferences — daily, weekly, monthly, never — for proactive automated backup status summaries.
- **Admin audit log:** Maintain an immutable, detailed record of all administrator and user actions and view it from your admin dashboard.

“Gmail, Drive, Sites, Calendar, Contacts — we use all of them. And for data backup and recovery in Google Workspace, Spanning gets the job done. Period. No one else does it better.”

Chris Walker
GOOGLE ADMINISTRATOR FOR CLARK CONSTRUCTION

Data Protection That You Can Trust



Trust and transparency are non-negotiable with respect to cloud application backup. Since data protection is critical to your organization, it is our top priority to provide trustworthy products and services that prove their value through reliability, accuracy and meaningful, transparent insights into your data.

Everything we do — from product design to customer support — is focused on earning customer trust and instilling confidence and peace of mind.

Your data is safe, secure and private in Spanning Backup. The app is SSAE 16 SOC 2 Type II compliant, has a 99.9% uptime SLA (service level agreement), and is the highest-rated backup and recovery solution on Google Workspace Marketplace.

Spanning secures your data with the following:

- **SSAE 16 Compliance:** Spanning has successfully completed the SSAE 16 SOC 2 Type II audit process, a rigorous evaluation of operational and security controls.
- **Strong Encryption:** Spanning Backup protects data in transit with 128-bit SSL and at rest with 256-bit AES encryption, one of the strongest block ciphers available.
- **Intrusion Detection:** Our systems constantly guard against intrusion with log analysis, file integrity checking, policy monitoring, rootkit detection, real-time alerting and active response.
- **Compartmentalized Access:** Access to production servers is granted only to named Spanning employees who have specific operational requirements. Changes to the production environment access control list are tracked and auditable.
- **HIPAA and GDPR Compliant:** Spanning's service is HIPAA and GDPR compliant. To learn more, please contact us at sales@spanning.com.
- **Third-Party Certifications and Audits:** Spanning Backup operates within the Amazon Web Services cloud, which is ISO 27001 certified, has completed multiple SAS-70 Type II audits, and publishes a SOC 2 Type II report under both the SSAE 16 and the ISAE 3402 professional standards. Spanning Backup has also earned BBB EU Privacy Shield, and is certified under the US-EU and Swiss-US Privacy Shield.
- **Dark Web Monitoring:** Optional service provides frontline protection against cybertheft and fraud by alerting administrators of compromised or stolen employee credentials, enabling them to take proactive steps to secure those accounts before malicious activity occurs.



Spanning is SSAE 16 SOC 2 Type II Compliant for operational and technical controls.

LEARN MORE ABOUT SPANNING AND START A FREE TRIAL [HERE](#).

ABOUT SPANNING

Spanning Cloud Apps, a Kaseya company, is the leader in SaaS Cloud-to-Cloud Backup, proven and trusted by more than 10,000 organizations across the globe to provide enterprise-class data protection. Spanning's cloud-native, purpose-built solutions for Microsoft 365, Google Workspace, and Salesforce provide easy-to-use yet powerful capabilities for end users and administrators and meet the rigorous requirements for listing on Microsoft AppSource, Salesforce AppExchange and Google Workspace Marketplace.

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